

# 1. Archives document issue story

Application “Archives: documents issue” combines archivist’s operations when he/she issues document from archives. The application to be used by federal, municipal, commercial etc archives.

The application focuses on sub-processes and operations archivist usually performs in documents issuing: register an applicant, process or create document issue request, finalize document issue order and define physical document location (raw, rack stack, level within rack stack, document box, etc).

“Archives: documents issue” organizes mentioned operations above in a logical sequential flow within the application. Archivist doesn’t have to use multiple transactions within SAP GUI but rather follows application’s roadmap. Using smart phone function to decode bar-codes archivist can easily and quick define document physical location within depository by just scanning bar-code printed on issue order statement.



# 3. Archivist User Experience Journey

Duration of the Journey: 40 min

## Mindset

What is on the Persona's mind while taking the actions of their journey? How do they feel each step of the journey?

Ok, we got a client on the office

He is not registered yet...

Ok, client came w/o request created upfront

Nevermind, I can fill request right now

Now let's register issue order...

...and print statement

Now, let's look for a needle in a haystack 😊

Oh, I can scan document barcode from printed statement

Ok, this is the document I was looking for

## Actions

What actions and activities does the Persona take while going thru the journey to achieve their goal?

Get client information

Fill registration form

Search for document client requiring

Approve request or send for manager approval in case of high value document

Search for approved request

Fill document issue conditions and terms. Print statement for client's sign

Go to archives storage space,

scan barcode on the way and...

get the document "coordinates"

Make document assurance copy

Pass the document to client

## Touch points

What touch points does the Persona have? (Tools, channels, devices, conversations, and so on.)

Client

Client

Senior archivist

Printer

Client

Smartphone

e

Client



# 4. Application Mock Up



User Name ▾



Archives: document issue request

Applicant registration



Issue request



Issue order



Document location



## Request information

Request ID: xxxxxxxxxx

Applicant ID:

A0045785



Document title:

Town hall basement sche



Issue reason:

Reconstruction



Document barcode:



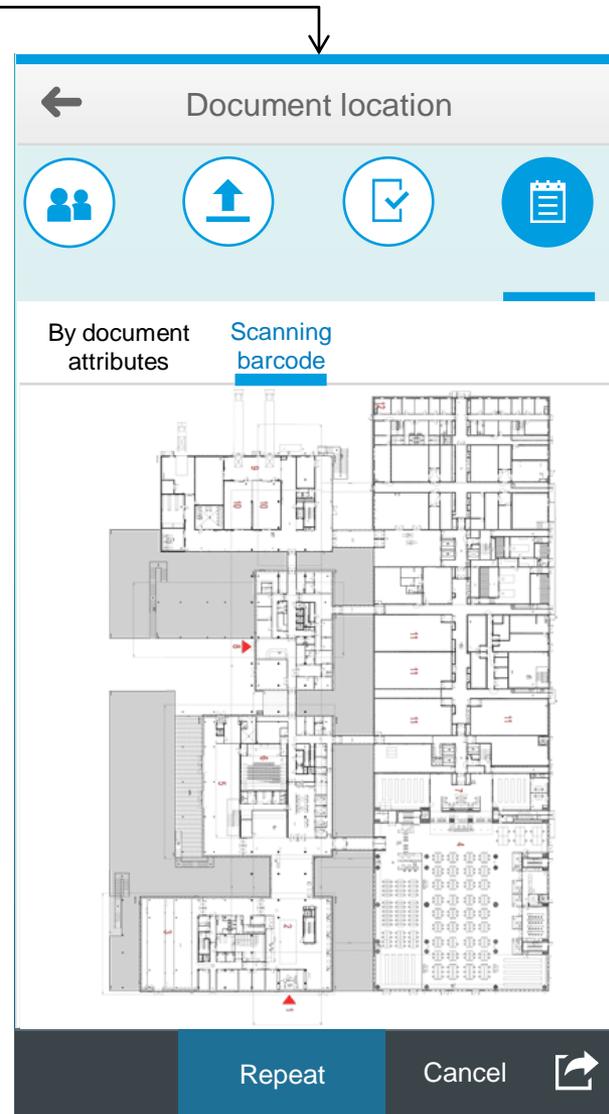
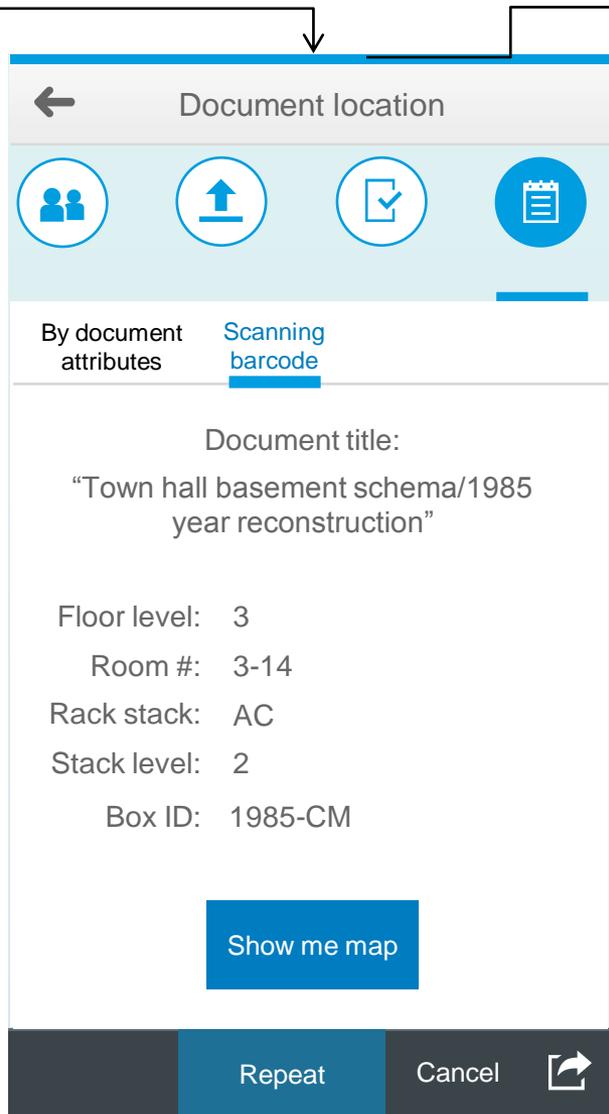
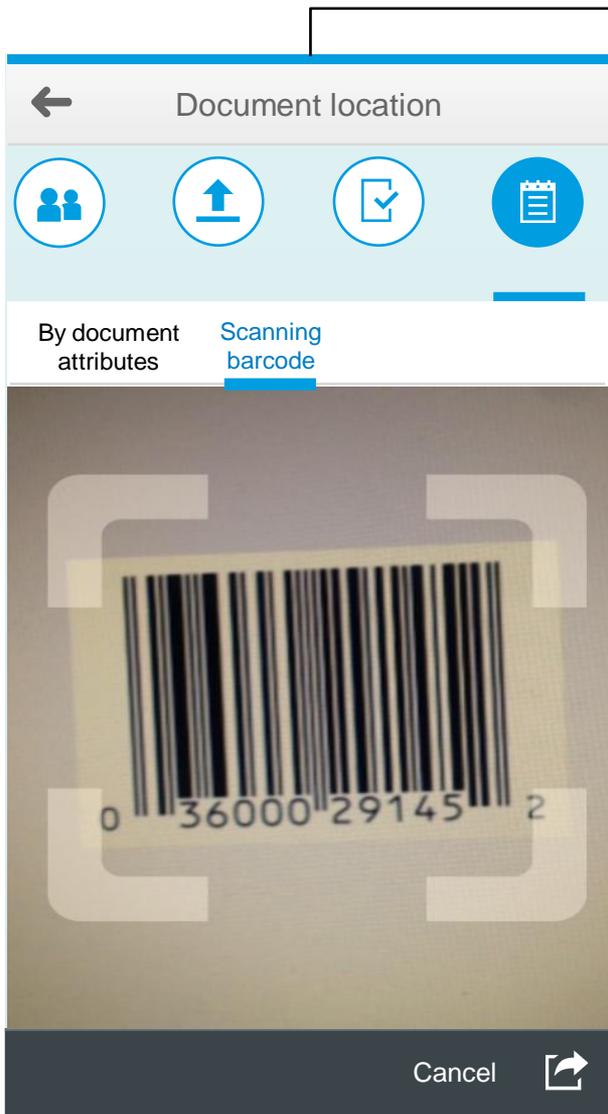
Comment:

Approve

Send for approval

Cancel



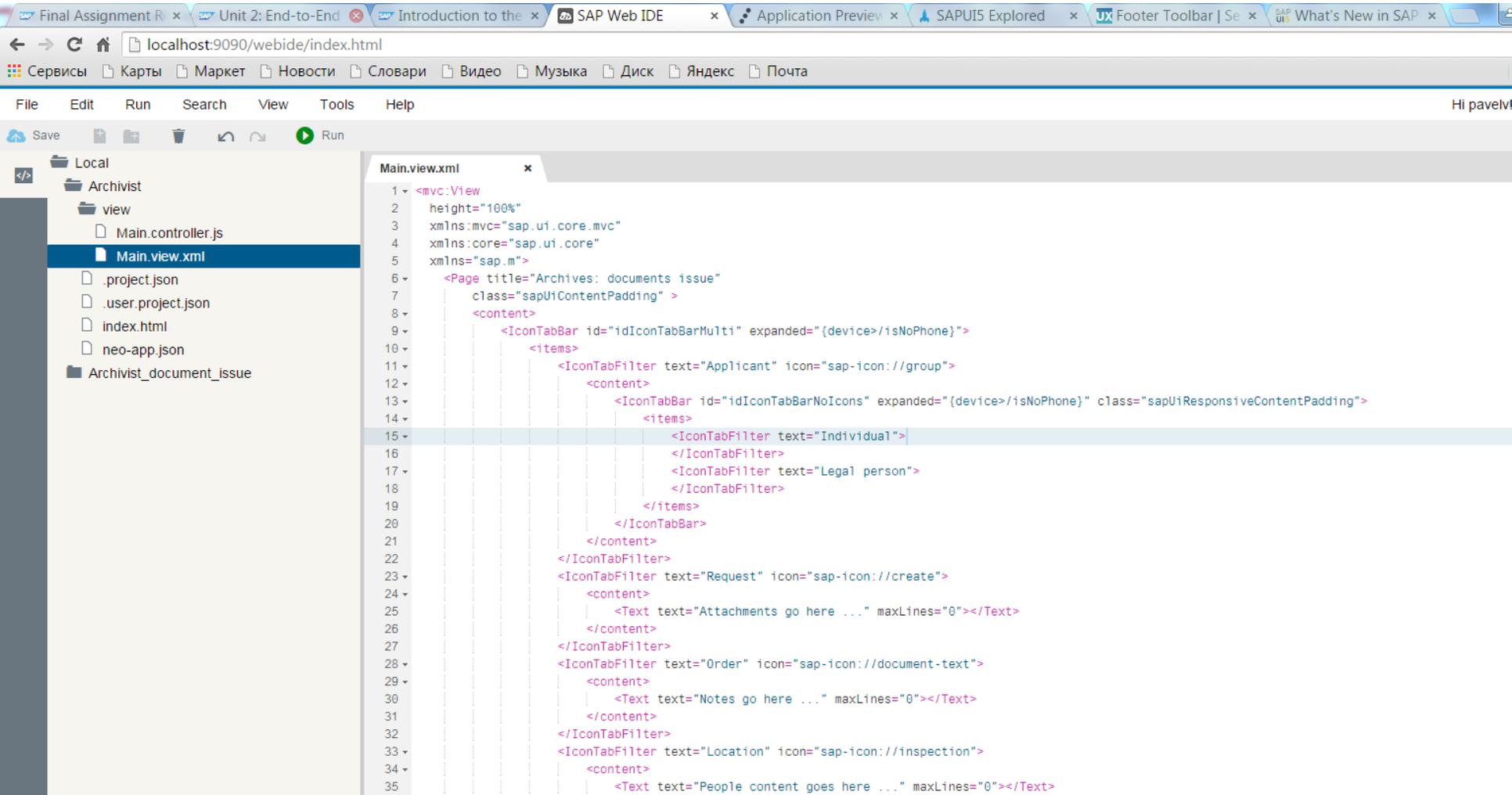


# 5. Web IDE App prototype

Application prototype has been started in locally installed WEB IDE.

First, created project from template using SAPUI5 application project.

Second, started adding necessary controls:



# Preview results:

Final Assignment R x Unit 2: End-to-End x Introduction to the x SAP Web IDE x Application Preview x SAPUI5 Explored x UX Footer Toolbar | Se

localhost:9090/webide/resources/sap/watt/common/plugin/preview/view/wrapper.html?url=http%3A%2F%2Flocalhost%3A9090%2Fwebidepreview%2Findex.h

Сервисы Карты Маркет Новости Словари Видео Музыка Диск Яндекс Почта

Large 100% x 100% Medium 800 x 600 Small 320 x 480 preview\_custom 480 x 800

Archives: documents issue

 Applicant  Request  Order  Location

Individual Legal person

Save Cancel