

# User Story

Every day, Managers has to struggle with their busy schedule while managing all the employees and the project work. This same task is even more difficult for the Senior Manager, persona in our case, as he has to manage different projects and manager's work to get the actual required output at the full to achieve success and to make revenue for the organization.



Senior Manager has to do many operations like look up at organization chart for the project, decide the resources; divide, manage and assign different tasks to the resources; have to approve time cards, leave applications, reimbursements etc.

So as a sum up, it will come up with the pop ups on the system, every morning that approvals are not seen while maintaining total brainstorming exercise to divide, manage and assign tasks so that the project goes smoothly and can be accomplished within the delivery time.

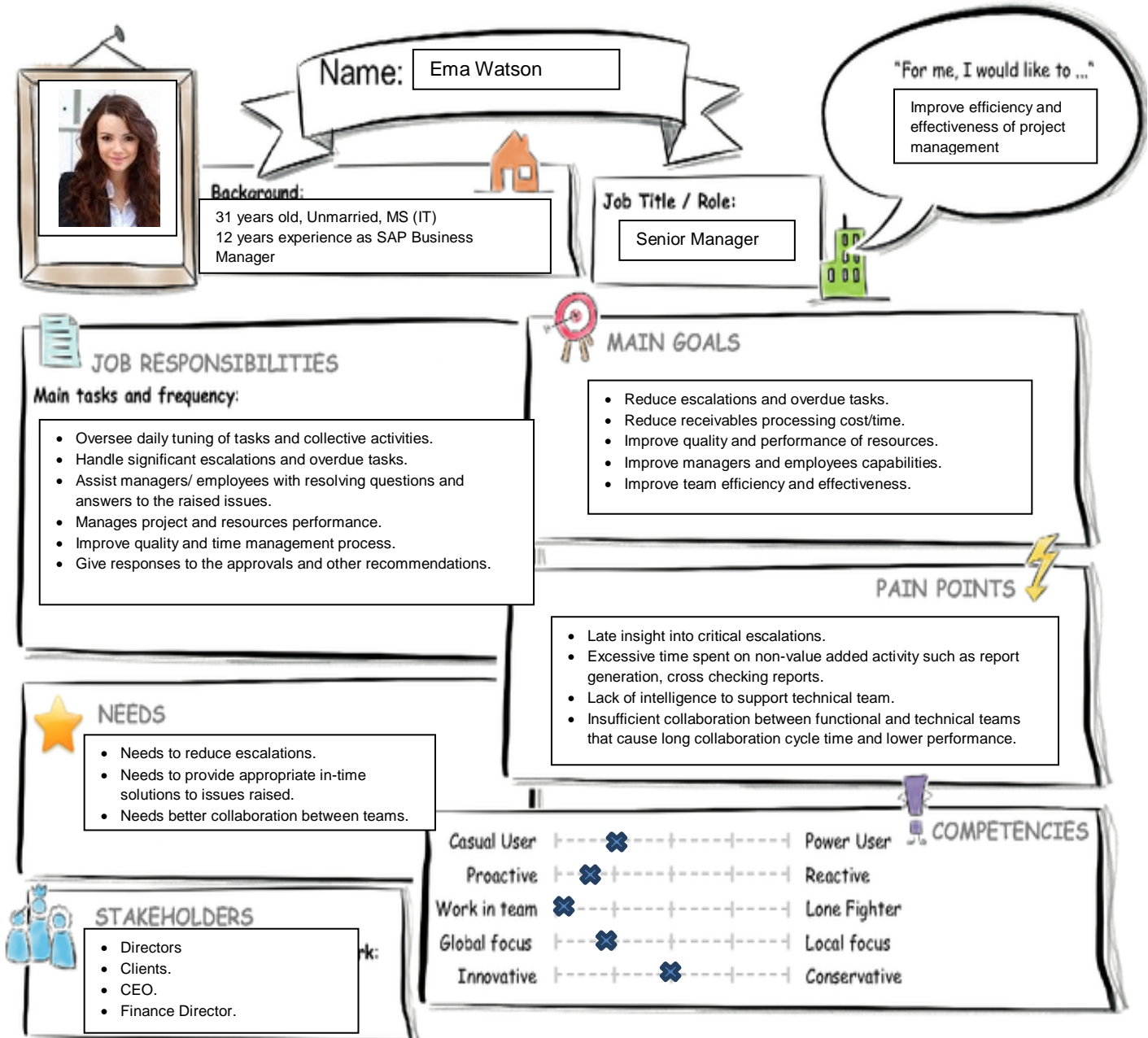
These decisions have to be made within days and there is a lot, a manager has to take into account. Think of escalations coming up from the clients if the project is not settled within time. In that case, there is a possibility of losing the project from the client and it will affect organization's stake and reputation.

A first step, I would like for the managers, is the ability to get all the work on a single platform and manages it properly where they can accomplish their tasks without errors and struggle looking at different applications.

- **Segmentation** – For the project managers, employees, team leaders, directors, presidents of any organization like hospitals, hotels, airports, companies, industries etc. dealing with their work management and performance issues.
- **Targeting** – Senior managers dealing with many projects and their managers to assign and manage tasks within that project resources and also giving response to approvals like leave, time cards and reimbursement slips where response time is crucial.
- **Positioning** – The Fiori App we are going to build needs to provide a quick and easy way to deal with task management and approvals. The Senior Manager needs to be able to see the overdue, in progress, completed and to be assigned tasks to manage them and also keep an eye on the approvals like time cards, leave and reimbursements slips to be responded.

# Persona

The persona described below is of Senior Manager of organization who is overseeing many projects and resources under him.



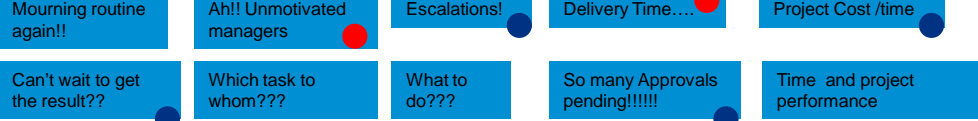
# User Journey

## Current User Experience Journey

Duration of the Journey: 1 Day

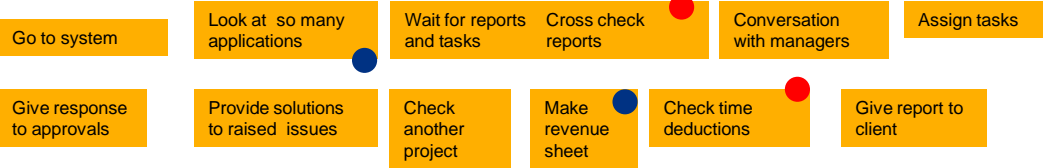
### Mindset

What is on the Persona's mind while taking the actions of their journey? How do they feel each step of the journey?



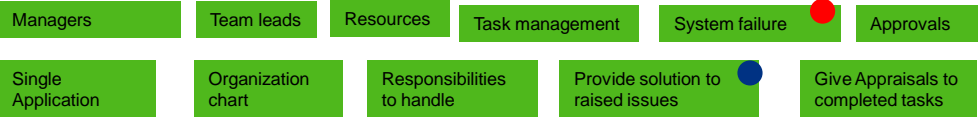
### Actions

What actions and activities does the Persona take while going thru the journey to achieve their goal?



### Touch points.

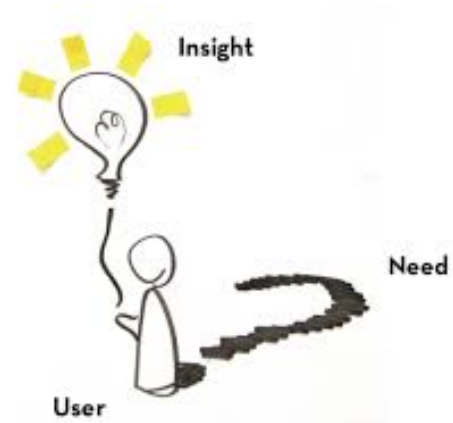
What touch points does the Persona have? (Tools, channels, devices, conversations, and so on.)



● Fall Points  
● Pain Points

# Point Of View

“Ema Watson, Senior Manager for Project management, needs a way to **improve effectiveness and efficiency of the projects by providing solutions to issues while managing tasks and responding to approvals** so that she can **concentrate on project quality, on time delivery and performance to raise revenue for the organization by building trust to clients.**”



# Mock-Up

PROJECTS

Project Details

Search

AMF HANA France Ricardo

100304589: Project ID

SOLVAY Belgium Diana

Mercedes Benz Germany Michael

Project Info Org Chart Tasks Approvals

AMF  
SAP HANA ACCELERATED MIGRATION FACTORY

Location: France  
Business Unit: Apps Two - SAP  
Status: In Progress  
Manager: Ricardo

★★★★★

## In Master Page-

Different projects are there to be chosen with brief details like Project name, Location and Manager's name.

## In Project Details Page-

Selected Project Details are shown with the tasks to be done represented in tabular form.

ICON TOOLBAR- Icons used are: Project Information, Organization Chart, Tasks to be managed and Approvals.

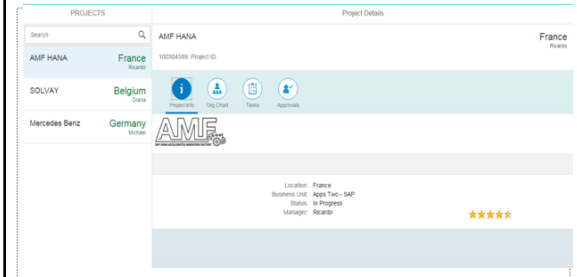
## Prototype Link –

[https://standard.experiencesplash.com:443/api/projects/b9d0b9bf8186edf10ba44eb1/prototype/snapshot/latest/index.html#/1457687021855\\_S2/ProjectSet\('1'\)](https://standard.experiencesplash.com:443/api/projects/b9d0b9bf8186edf10ba44eb1/prototype/snapshot/latest/index.html#/1457687021855_S2/ProjectSet('1'))

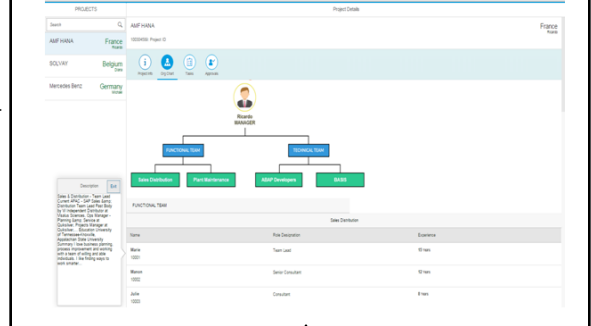
Please click on this link to get full hands on experience for Prototype of Project Management Fiori App.

# Project Management Mock-Up Study-Board

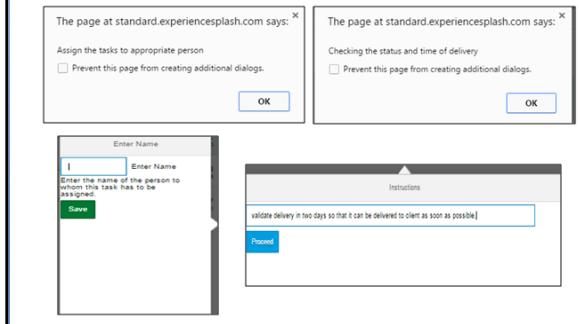
Emma Watson, Senior Manager, clicks on AMF HANA Project on master page to see the details in Project Detail Page



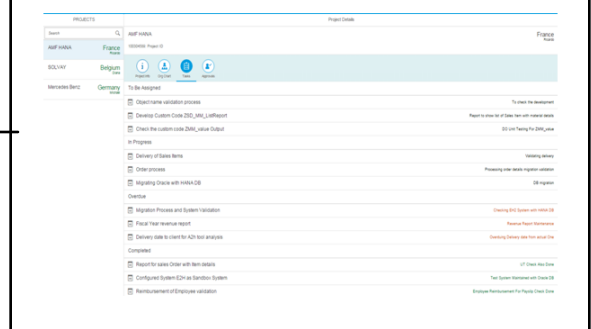
She clicks on Org Chart Icon in icon toolbar to view the project's organization and she also can see the details of the resources involved by clicking on the list item.



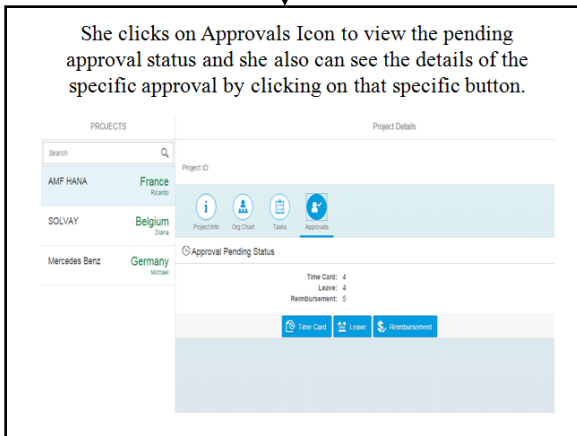
She can click on tasks to get operations done. Alerts will be popped up. She can put inputs: resource name to assign task and also can give instructions for in progress tasks.



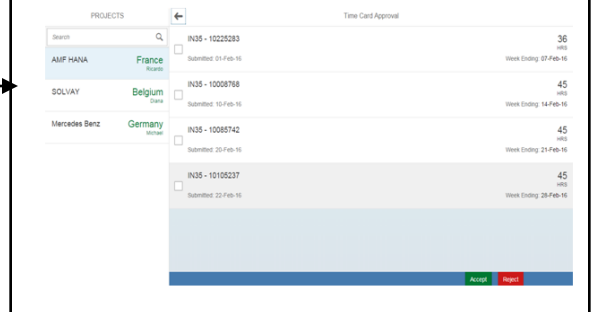
She clicks on Task icon to manage tasks operations like assigning tasks, providing solutions to issues, appraising completed tasks and giving instructions.



She clicks on Approvals Icon to view the pending approval status and she also can see the details of the specific approval by clicking on that specific button.



She clicks on time card button to view timesheet approvals. Here she can select approvals by using checkbox and can give response by clicking any button on footer. Same Scenario for Leave and reimbursement Approvals.



# SAP Web IDE Screenshots

This screenshot shows the SAP Web IDE interface with a project list table. The table has a search bar at the top and lists projects with their names and associated users. Annotations point to specific UI elements:

- Master page Header:** Points to the top navigation bar of the application.
- Project Main Details:** Points to the first row of the table, which includes the project name 'AMF HANA' and the user 'Ricardo'.

Project Name	User
AMF HANA	Ricardo
SOLVAY	Diana
Mercedes Benz	Michael

This screenshot shows a detailed view of a project in the SAP Web IDE. The view includes a header, a list of items, an icon toolbar, an image, a simple form with labels and text, and a rating indicator. Annotations point to these elements:

- Detail Page Header:** Points to the top header of the detail page.
- Item List Header:** Points to the header of the project list.
- Icon Toolbar:** Points to the toolbar containing icons for 'Projects', 'My Chart', 'Tools', and 'Approvals'.
- Image:** Points to the 'AME' logo.
- Simple Form with Labels and Text:** Points to the form fields for 'Location', 'Business Unit', 'Status', and 'Manager'.
- Rating Indicator:** Points to the star rating system.

Project Name	User
AMF HANA	Ricardo

Location: France  
Business Unit: Apps Two - SAP  
Status: In Progress  
Manager: Ricardo

# SAP Web IDE App Navigation

1. Click on the main project in master page to view further details in detail page. After clicking on AMF HANA project, one will see the Project Info with Image and Rating indicator under Icon Toolbar filter.

The screenshot shows the 'Project Details' page for the 'AMF HANA' project. On the left, a 'PROJECTS' sidebar lists 'AMF HANA' (France, Ricardo), 'SOLVAY' (Belgium, Diana), and 'Mercedes Benz' (Germany, Michael). The main content area displays the project name 'AMF HANA' and 'France Ricardo' in the top right. Below this, the project ID '100304589: Project ID' is shown. An icon toolbar contains 'Project Info', 'Org Chart', 'Tasks', and 'Approvals'. The 'Project Info' icon is active, showing a large 'AMF' logo with the tagline 'SAP HANA ACCELERATED MIGRATION FACTORY'. Below the logo, project details are listed: Location: France, Business Unit: Apps Two - SAP, Status: In Progress, and Manager: Ricardo. A five-star rating is displayed at the bottom right.

2. After checking project details, one can view the comprising organization chart by clicking on 'Org Chart' Icon in Icon toolbar. In Org chart, by clicking on resource name, one can see the detail info of the resource as a pop screen as shown below:

The screenshot shows the 'Project Details' page for the 'AMF HANA' project, with the 'Org Chart' icon selected in the toolbar. The organization chart shows 'Ricardo MANAGER' at the top, with two main teams: 'FUNCTIONAL TEAM' and 'TECHNICAL TEAM'. The 'FUNCTIONAL TEAM' includes 'Sales Distribution' and 'Plant Maintenance'. The 'TECHNICAL TEAM' includes 'ABAP Developers' and 'BASIS'. A pop-up window titled 'Description' is open over the 'Sales Distribution' team, displaying a detailed description of the role and a list of team members.

Name	Role Designation	Experience
Marie 10001	Team Lead	15 Years
Manon 10002	Senior Consultant	12 Years
Julie 10003	Consultant	8 Years
Marry 10004	Consultant	7 Years

3. After checking the resources, one can view the tasks details and can perform the operations like assigning tasks, checking in progress, overdue and completed tasks, giving solutions and instructions to problems and appraising resources for completing tasks by clicking on respective tasks as shown:

PROJECTS	Project Details	
Search <input type="text"/> <input type="submit" value="Q"/> AMF HANA <span>France</span> Ricardo SOLVAY <span>Belgium</span> Diana Mercedes Benz <span>Germany</span> Michael	AMF HANA 100304589: Project ID	France Ricardo
<div style="display: flex; justify-content: space-around;"> <span> Project Info</span> <span> Org Chart</span> <span style="border: 1px solid blue; padding: 2px;"> Tasks</span> <span> Approvals</span> </div>		
<b>To Be Assigned</b>		
<input type="checkbox"/> Object name validation process		To check the development
<input type="checkbox"/> Develop Custom Code ZSD_MM_ListReport		Report to show list of Sales Item with material details
<input type="checkbox"/> Check the custom code ZMM_value Output		DO Unit Testing For ZMM_value
<b>In Progress</b>		
<input type="checkbox"/> Delivery of Sales Items		Validating delivery
<input type="checkbox"/> Order process		Processing order details migration validation
<input type="checkbox"/> Migrating Oracle with HANA DB		DB migration
<b>Overdue</b>		
<input type="checkbox"/> Migration Process and System Validation		Checking EH2 System with HANA DB
<input type="checkbox"/> Fiscal Year revenue report		Revenue Report Maintenance
<input type="checkbox"/> Delivery date to client for A2h tool analysis		Overdueing Delivery date from actual One
<b>Completed</b>		
<input type="checkbox"/> Report for sales Order with Item details		UT Check Also Done
<input type="checkbox"/> Configured System E2H as Sandbox System		Test System Maintained with Oracle DB
<input type="checkbox"/> Reimbursement of Employee validation		Employee Reimbursement For Payslip Check Done

After clicking on respective tasks, pop-up windows will open to accomplish a specific function as:

The page at standard.experiencesplash.com says: ✕

Assign the tasks to appropriate person

Prevent this page from creating additional dialogs.

The page at standard.experiencesplash.com says: ✕

Checking the status and time of delivery

Prevent this page from creating additional dialogs.

Enter Name

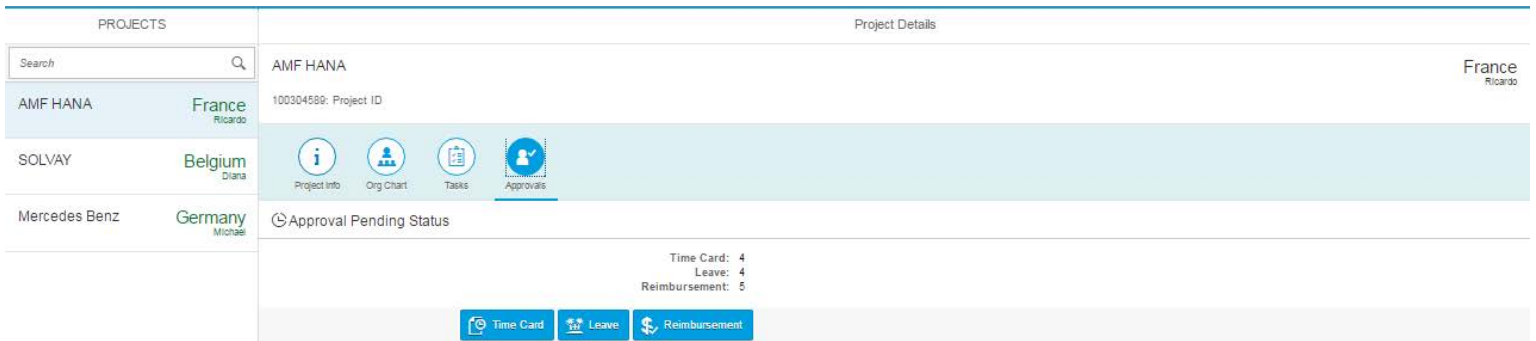
Enter Name

Enter the name of the person to whom this task has to be assigned.

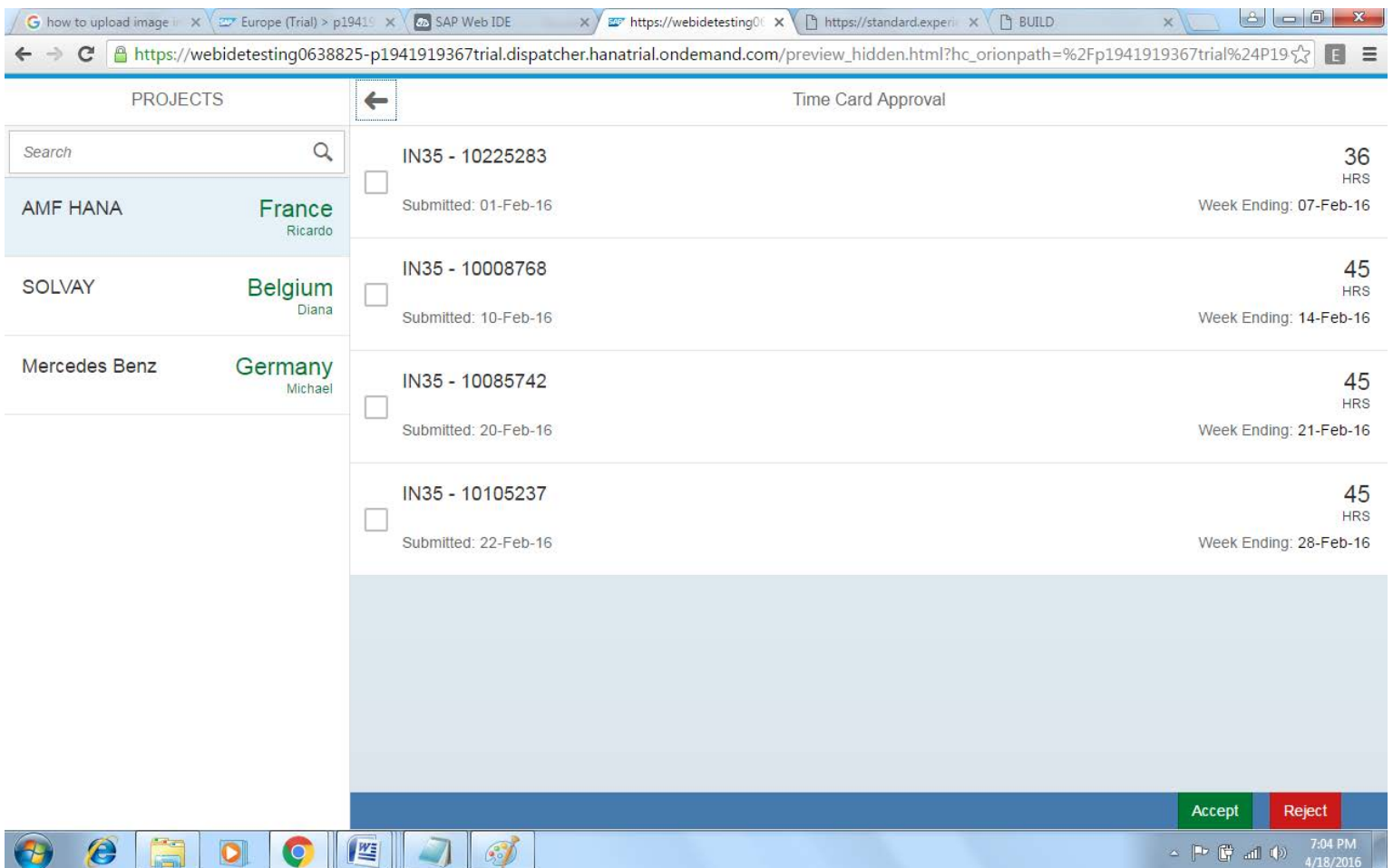
Instructions



4. Along with operations on tasks, one can also approve the pending approvals by clicking on 'Approvals' Icon.



Here for the specific approvals type, click on specific button to open the next detail page as shown below:



For accepting or rejecting the approvals, first select the checkboxes, to have operation only on those approvals, then click on the specific button in the footer as Accept or Reject button to perform the operation. To go back to main master-details page, just click on the back arrow '←' button.

**Design Components** – In the previous screenshots, especially marked in orange box, I have used design components like: Tables, Icon toolbar, image, rating indicator, buttons, popover, dialogue boxes, checkboxes for selection, simple form, item list, header, footer, rating indicator etc.