



Hotel Door Hangers

Background

The Hospitality industry has had door hangers for years, providing travelers the ability to indicate to cleaning staff whether they want;

<ul style="list-style-type: none">• their room cleaned now	
<ul style="list-style-type: none">• privacy for a time but for the room to be cleaned later	
<ul style="list-style-type: none">• or the more modern aspect of environmentally conscious that with a bit of tidying themselves, the room does not need to be cleaned that day	

An Intelligently Cleaned Hotel

Having just spend a few weeks in Hotels, noticed that staff start early in the morning and work through to late afternoon, pushing their cleaning trollies up and down the passages to make sure they have cleaned or marked off all rooms on a floor, on their clip board printouts.

What frustrated me as a guest is in one hotel staff seemed to ignore my “clean my room” that I put out 1st thing in the morning before breakfast and when I returned to the room at midday it had not been cleaned. And in another hotel, even when I put out the hanger “my room is clean enough”, they still knocked on my door asking to clean it.

If the hangers had sensors in them, the hotel’s business outcome could be an efficiently planned and executed cleaning activity. By being able to commence a structured cleaning plan from the night before, as people put out their hangers and refine that plan in the morning.

This would enable the hotel to have;

- a clearer plan for cleaning staffing requirements for that day,
- a structured way to plan cleaning routes

The quantifiable business impact would be;

- the ability to redirect excess staff to other activities such as maintenance,
- a systematic way to route cleaners around the hotel, which would also lessen the noise on the floors
- reduce the need for staff to draw room replenishment for a complete floor and then having to return unused items