

User Story

SAP Labs around the world host the 'Development Kick-off Meeting (DKOM)' event each year. Developers gather at the nearest SAP Lab location in order to become up-to-date with SAP's strategy and product/goals. In order to participate in the event, the participants need to register/ confirm their attendance. On the event day, the registered participants need to check-in before being able to enter the event.

The existing process of check-in does not serve the participants efficiently because of looking up participant's registration information while tallying it to the printed lists of registered participants. This results in line-ups and delays at the check-in kiosks.

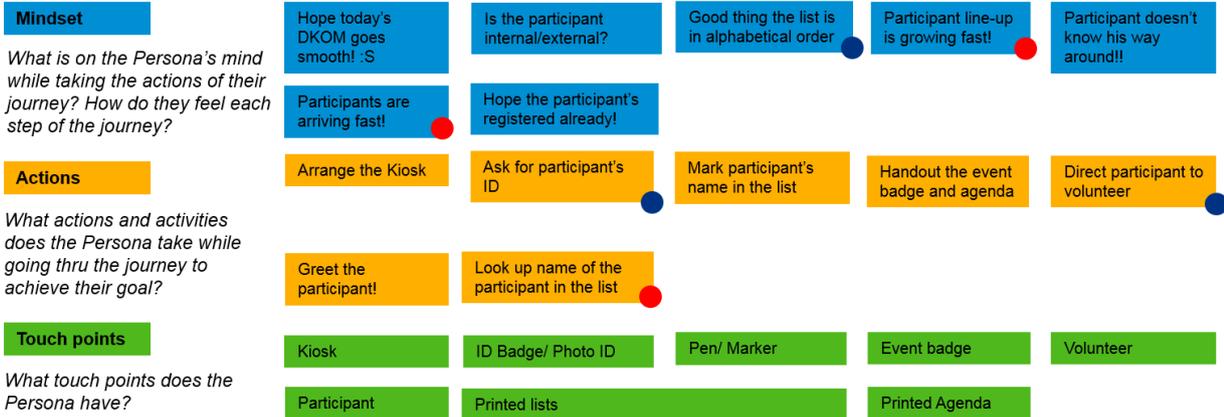
There is a need for a rapid system that enables one-click participant check-in and registration on the event day.



User Experience Journey

Current User Experience Journey

Duration of the Journey: 1-2 minutes*



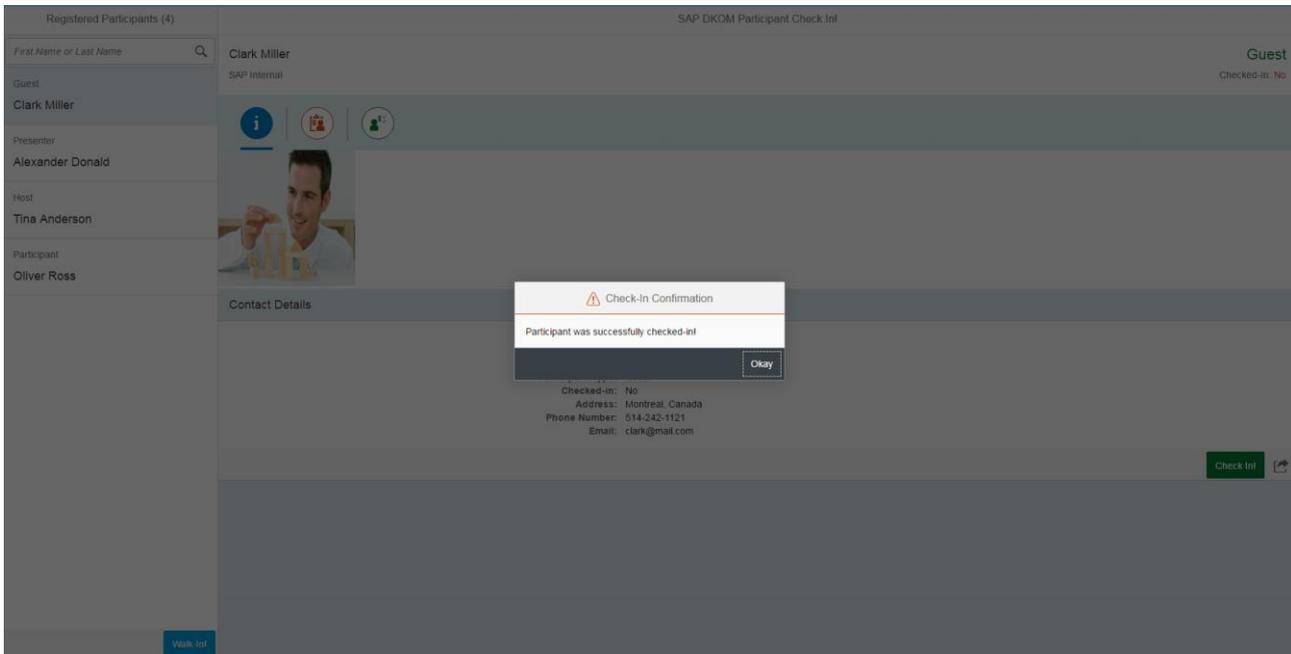
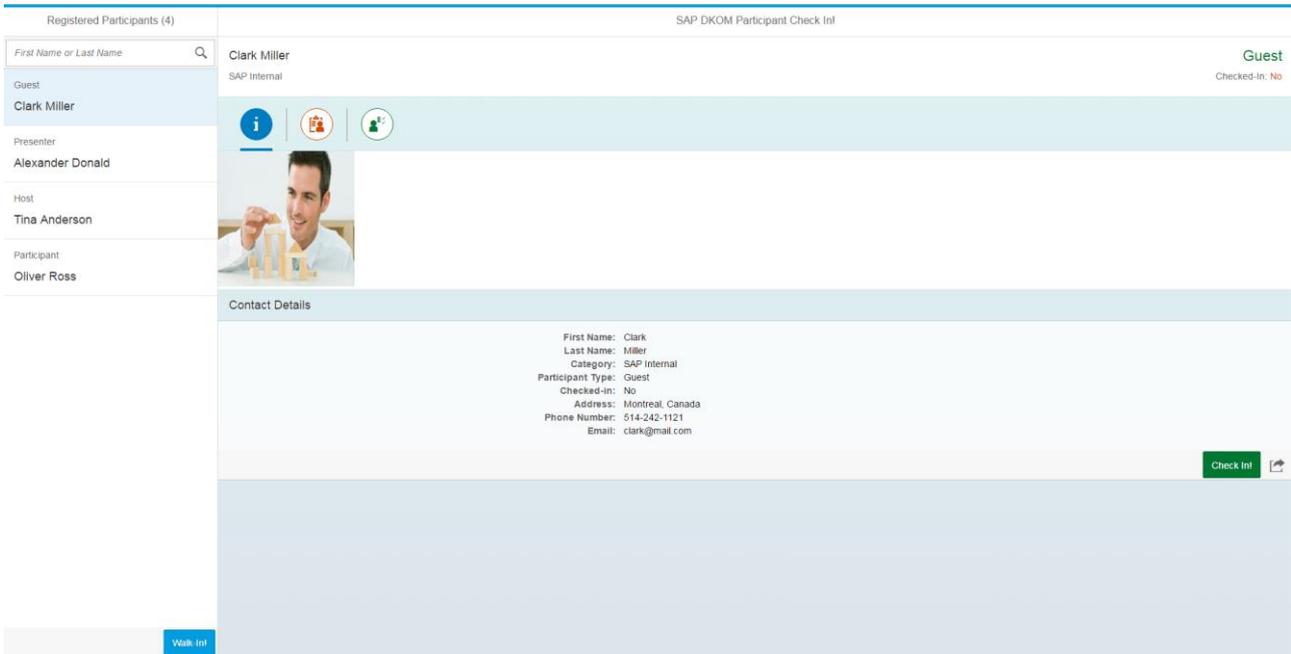
* Per participant served

Point of View

Tina, the organizer of DKOM, needs a way to make the event check-in process really fast so that participant lineups could be minimized.

Mockups

Removed the 'Un-Register' button from the previous prototype as suggested by a peer.
Addition of item status, item attribute in detail header and walk-in button in the master footer.
An addition was to allow notification been sent to participants who is important and needs to check in.



SAP Web IDE App Prototype

<https://youtu.be/IWcSmxg-4OQ>