



# User experience journey (without the app)

## Introduction to Design Thinking

### User Experience Journey 2

#### Current User Experience Journey

Duration of the Journey: ~1 hour

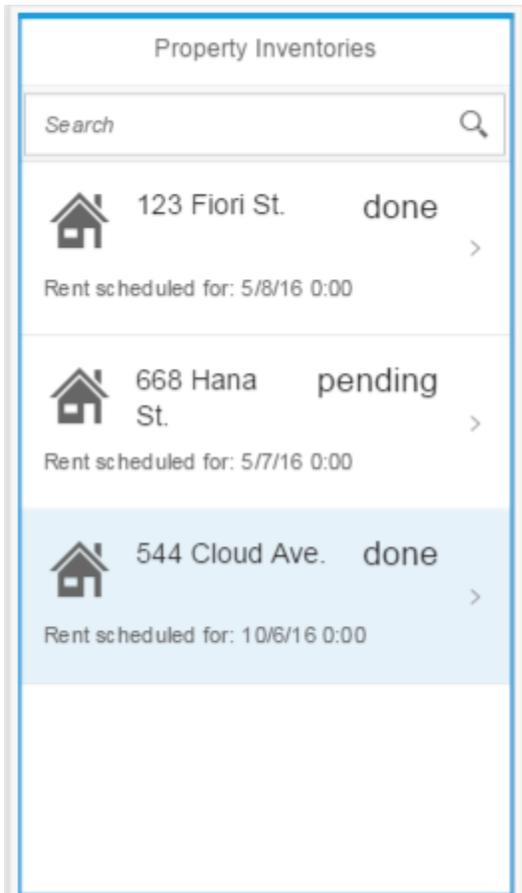


## Study

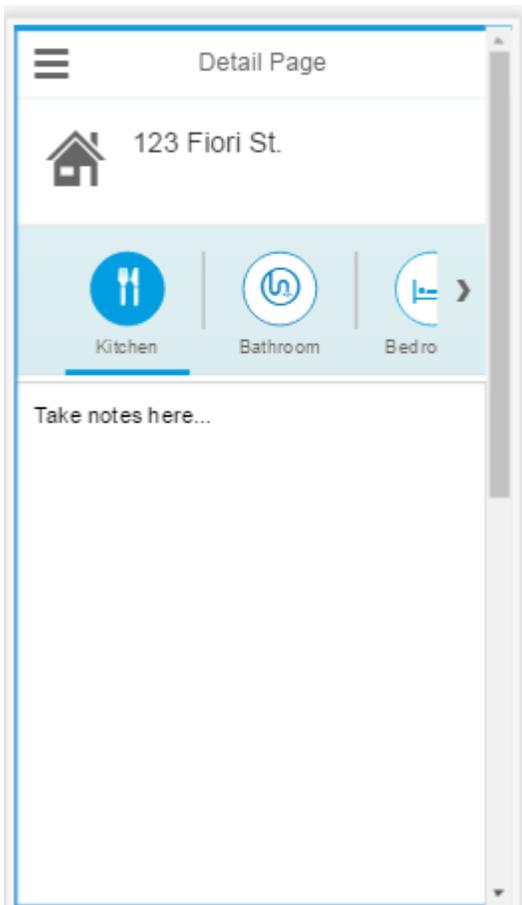
<https://standard.experiencesplash.com/home/projects/c68dee4070aeb6fb0ba31432/research/participant/d4381687b4617c300baaf191>

## Mockup

First the user chooses the property he wishes to make the inventory for:



Then he's taken to this screen where he chooses the room he's in and takes note of everything that's relevant:

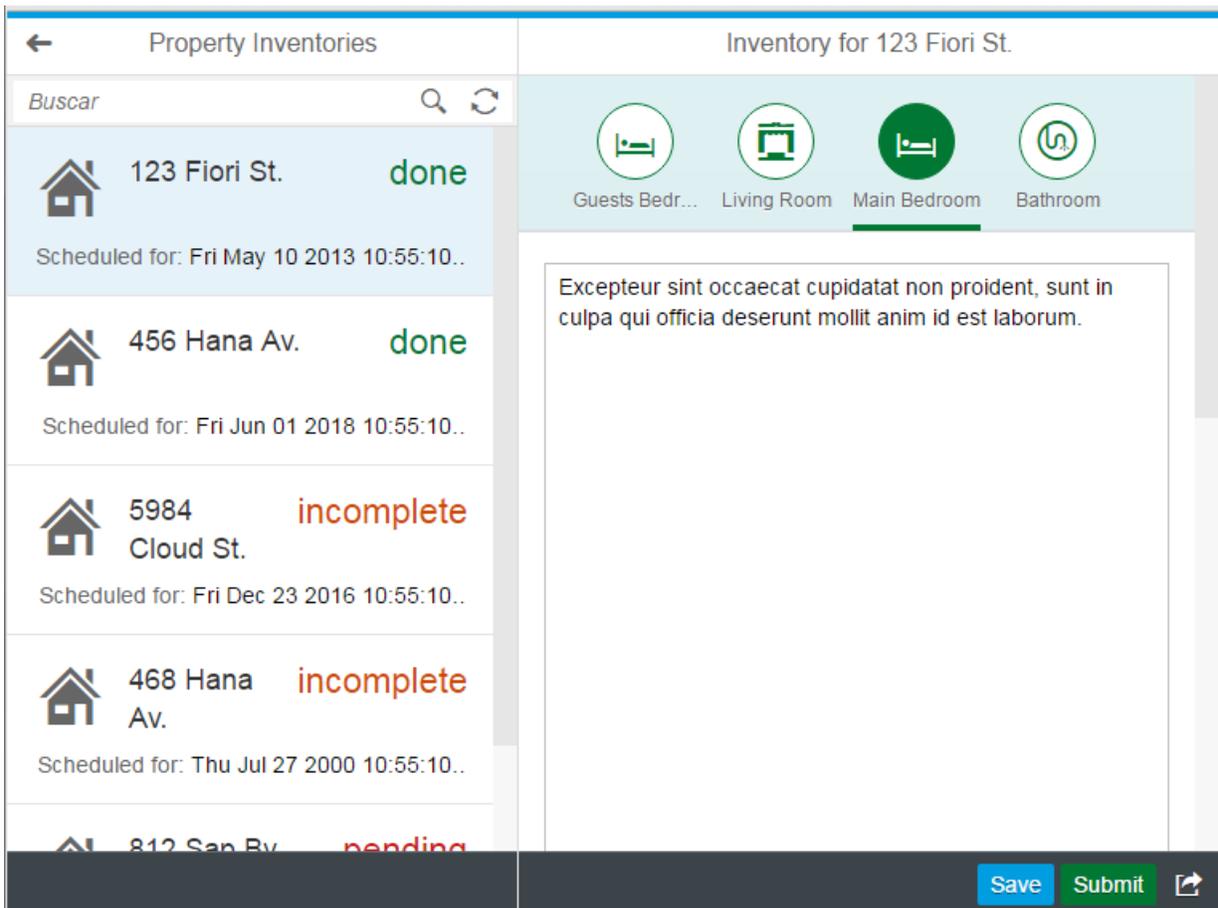


**Notes:** currently the app serves no more than a notepad. The idea is to make a responsive form where the user doesn't need to type everything, but select predefined options for every item, which will let him complete it faster. The room list for each property (in the study: 1 bathroom, 3 bedrooms, etc) should be taken from the property specs, so it creates a tab for each room, but that's beyond this app's scope.

## SAP Web IDE App Prototype (develop challenge update)

Here's the master-detail view. To the left is the list of properties and their inventories' status. To the right are the property's rooms. To navigate, the user clicks on a property and he's taken to the detail screen, where each tab represents a different room in the property. Clicking on a tab displays the corresponding text area to fill in the details for the room.

The user reviews a room as he types everything in the text area and saves: that turns the tab icon green. When all the rooms are filled, the user can submit the inventory (to some backend system, where a printable version should be generated and such) and the property inventory status indicator changes to "done" and turns green. If a room has not been reviewed yet, its tab remains red and the property status marked as an orange "incomplete". If none is reviewed, the status is a red "pending".



← Property Inventories
Inventory for 5984 Cloud St.

123 Fiori St. done  
Scheduled for: Fri May 10 2013 10:55:10..

456 Hana Av. done  
Scheduled for: Fri Jun 01 2018 10:55:10..

5984 Cloud St. incomplete  
Scheduled for: Fri Dec 23 2016 10:55:10..

468 Hana Av. incomplete  
Scheduled for: Thu Jul 27 2000 10:55:10..

812 Sap Bv. pending  
Scheduled for: Sat Dec 17 2011 10:55:10..

Bathroom

Lounge

Some Room

<Take notes here... (this is supposed to be a form)>

Save
Submit

← Property Inventories
Inventory for 5984 Cloud St.

456 Hana Av. done  
Scheduled for: Fri Jun 01 2018 10:55:10..

5984 Cloud St. incomplete  
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Bathroom

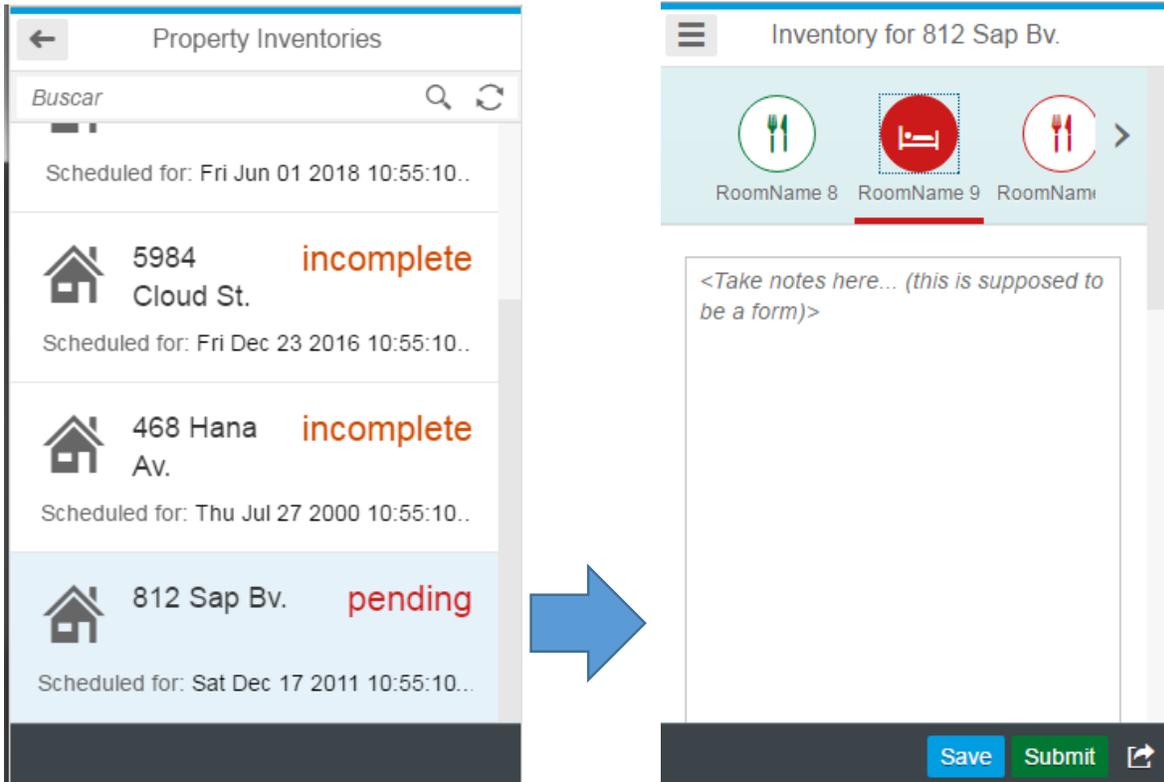
Lounge

Some Room

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Save
Submit

And here's how the app looks in a mobile version:



Finally, the app URL: <https://inventoryapp-p1941298322trial.dispatcher.hanatrial.ondemand.com>

Notice that **it's not connected to a backend system** so it shows a busy indicator without any data. The screens above were taken from the WebIDE running with mock data.