

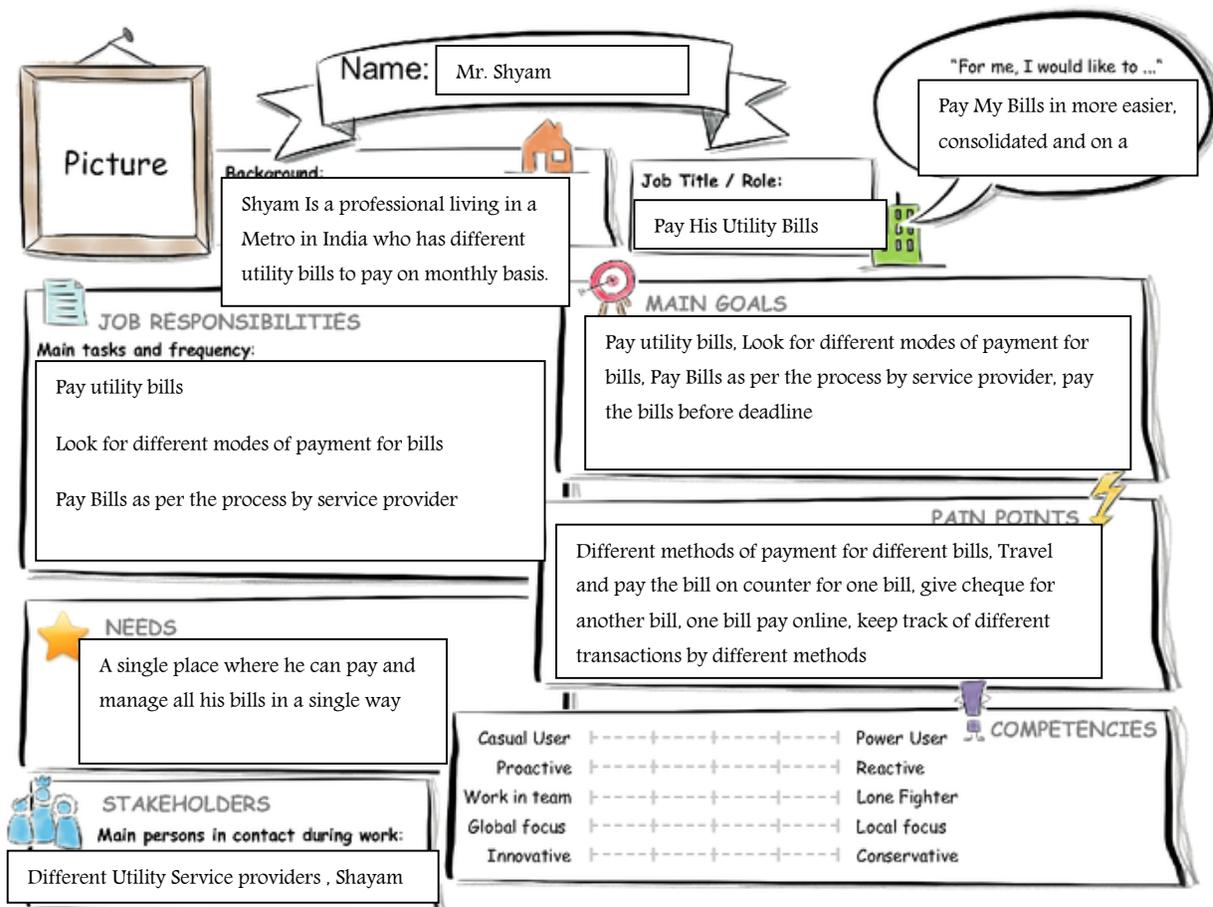
## Story:

Mr. Shyam a IT professional from India is having difficulties regarding his utility bills, he has an Internet Connection, a Phone Connection, a Gas Connection, an electricity connection when it comes to pay the bills for his utilities he faces some problem as in he pays internet bill online, he has to pay the bill for GAS by visiting their billing counter, for electricity bill he has to use a cheque every time which results in tracking of details of payment.

If we see the whole picture Shyam has to go for different ways to pay different utility bills, travelling in metros is not an easy due to certain factors like traffic, time etc., also keeping track of transactions via various modes is cumbersome similarly due to different deadlines for different bills there are times that deadlines can be missed.

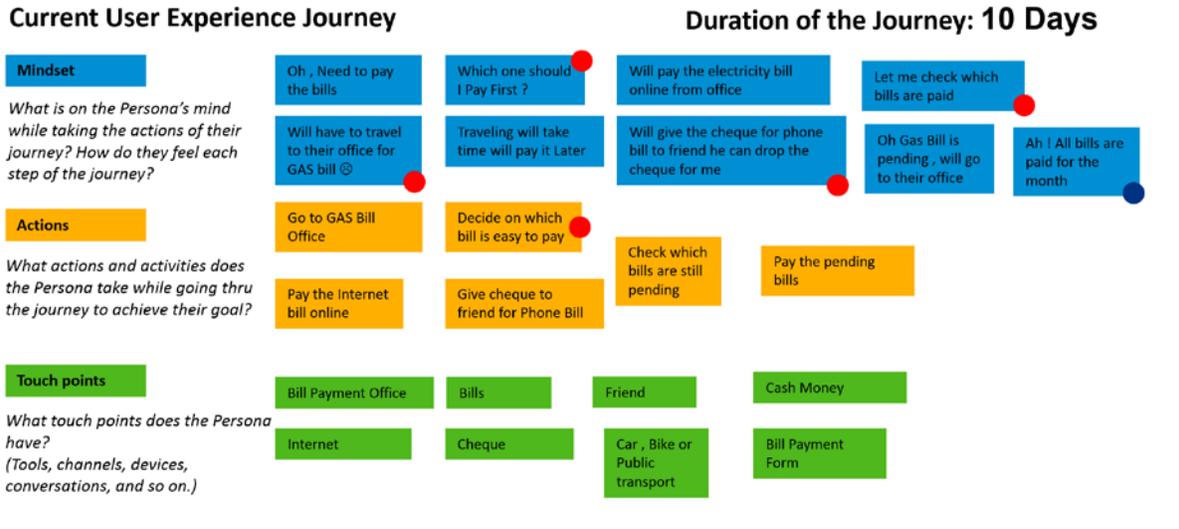
What if Shyam has an interface where he can look and pay all his utilities bills together separately or consolidated as per his choice?

## Persona:



## Introduction to Design Thinking

### User Experience Journey



#### Point of View:

Shyam a professional living in Indian Metro city needs a more efficient and single platform to pay his different utility bills so that he can avoid the hassle paying different bills by different modes and can save his time and effort.

#### Mockup:

[https://standard.experiencesplash.com:443/api/projects/2efc9d1d50329c310bb667c1/prototype/snaps-hot/latest/index.html#/1458804287505\\_SO](https://standard.experiencesplash.com:443/api/projects/2efc9d1d50329c310bb667c1/prototype/snaps-hot/latest/index.html#/1458804287505_SO)

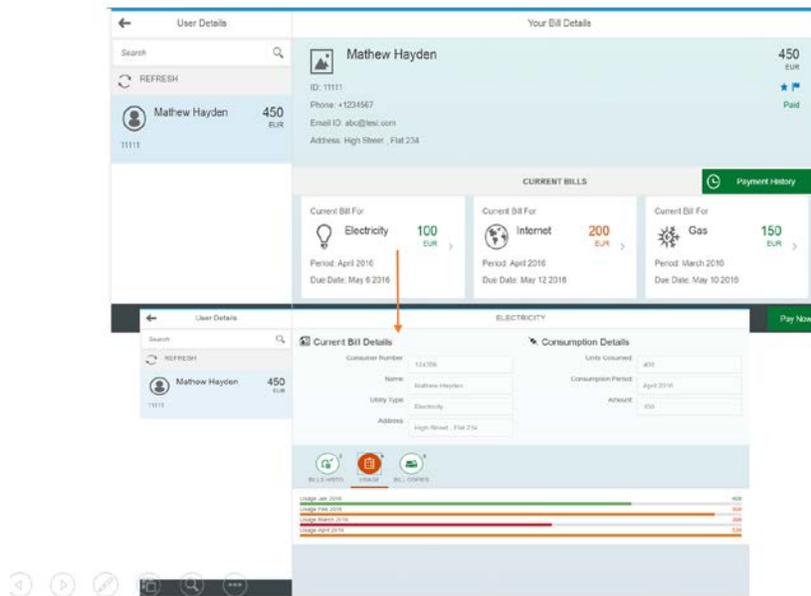
# SAP Web IDE App Prototype

## You Tube Link

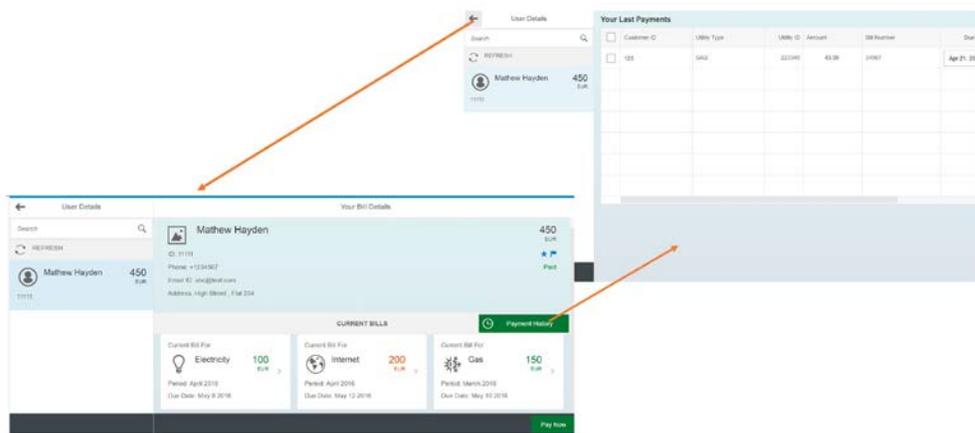
<https://youtu.be/K7yH5AuQn3k>

## Navigation

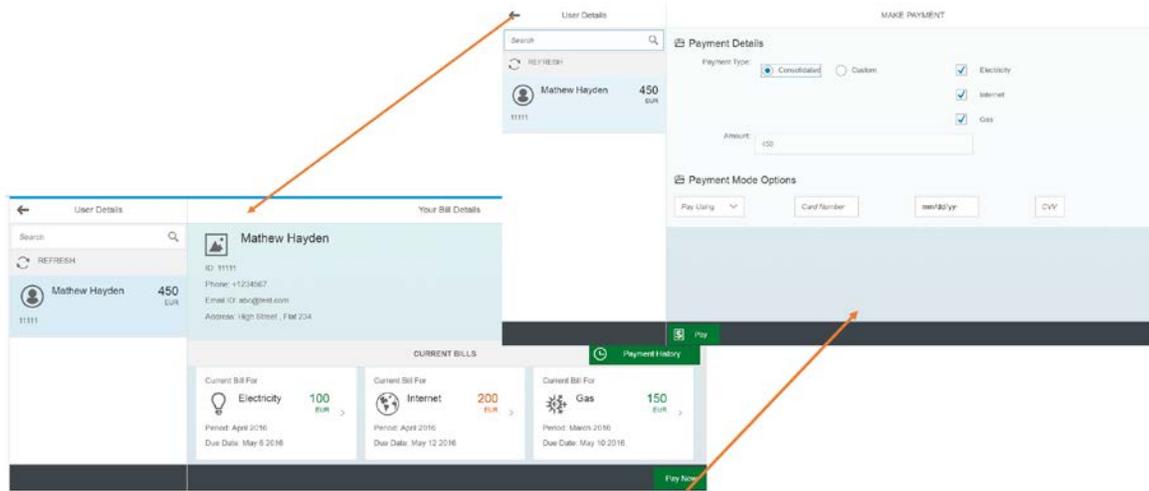
Navigation 1. : From Utility Snapshot Card to Bill Details on the navigation event of the card, the route was created in the manifest.json file



Navigation 2. View the payment history from the details page, the payment history page is custom and contains a table control

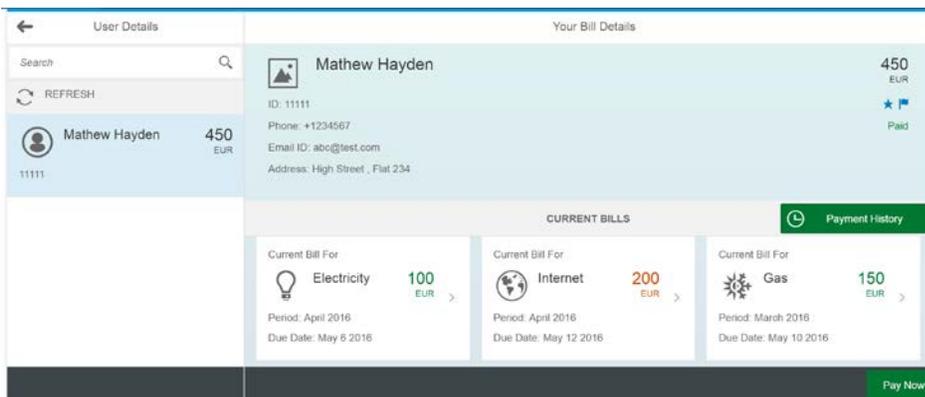


### Navigation 3. To Payment page to pay the bills

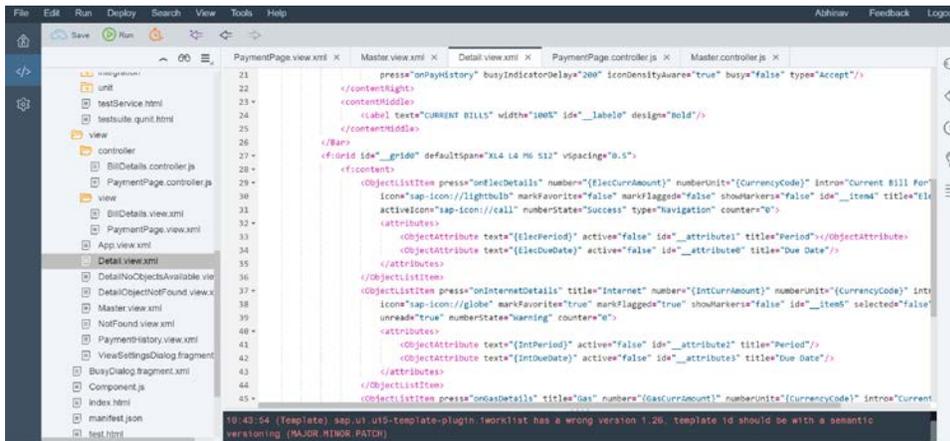
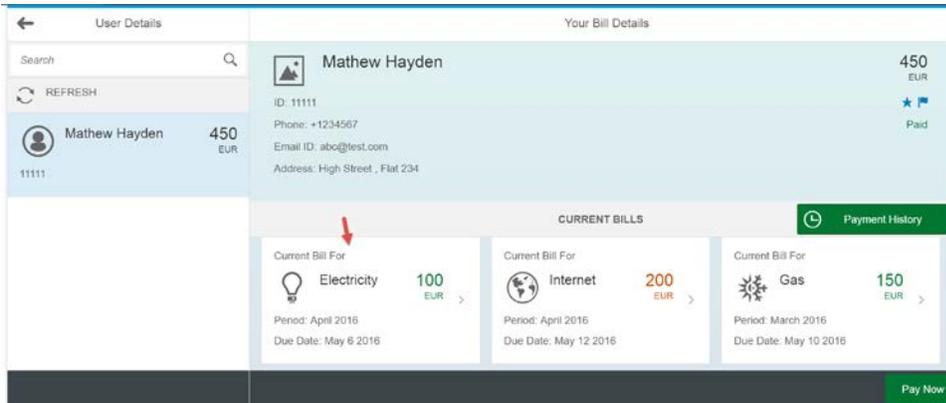


### Components

Component 1: Master detail layout Implemented with buttons added, grid added to display cards showing utility snapshots



Component 2: Cards is the grid format, this component was created by modifying the details page and adding a grid layout in the bottom and then adding cards to the grid.



Component 3: Icon (Green arrow)

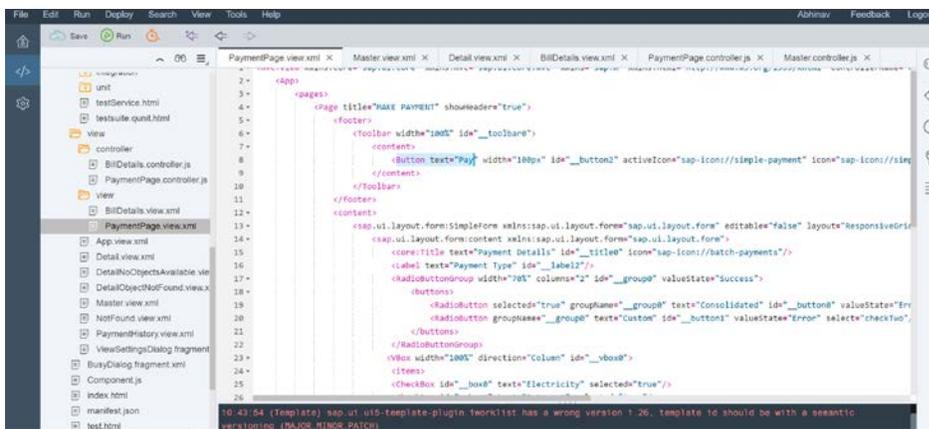
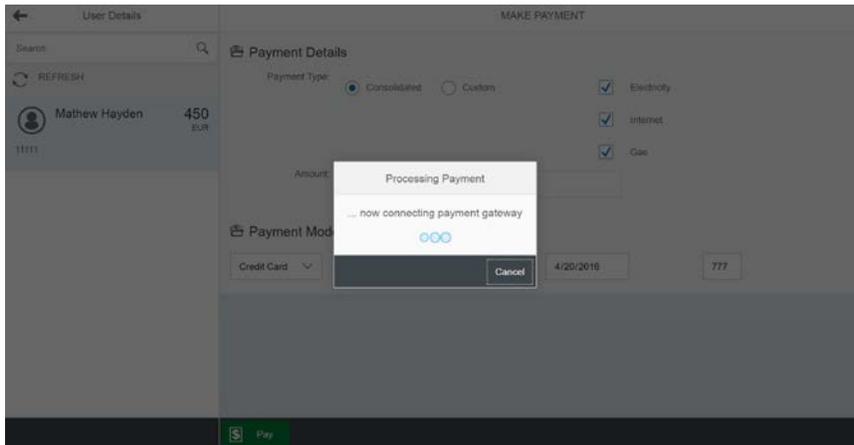
Component 4: Input Fields (Blue Arrow)

Component 5: Icon Tab Bar (Red Arrow)

Component 6: Comparison Chart (Yellow Arrow)



Component 8: When the payment button is pressed a Popover with a processing of payment appears.



Use of Busy Dialog for payment processing

