

# Story

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Company Tech Systems is focusing on project based IT consultancy as a part of their profile.

**Employees** who are working on projects have the possibility to rent vehicles from the company's car pool for a fixed period of time (e.g. for a week or a month) in order to perform their duties, such as client visit.

The cost occurred during the usage will be covered by the project, meaning they have to have their request approved by the **project manager**.

After the approval, system assigns an available car to the request which data is displayed in the request.

Tech Systems is currently using Excel files for administration, but it is quite "painful" and time-consuming. They decide to implement an easy-to-use set of applications running on multiple type of device to support the process and are fully integrated with their SAP system.

Two Fiori applications will be developed to implement the process according to the user types.

1. Employees will have their dedicated application where they can:
  - Check whether there is an available car for the period
  - Specify request details such as request reason, related project and destination
  - Submit vehicle rental request
  - Check the status of their submitted requests
  - Check assigned car data in approved requests
2. Project managers have their dedicated applications where they can
  - Browse among the requests submitted for their projects
  - Approve or reject the requests based on request data

This document focuses on the first application.



# User experience journey

## Current User Experience Journey

### Submitting a rental request

Duration of the Journey: 5 min



# Mock up

**SAP**  User Name ▼

← New pool car request

○ Date    »    ● Destination    »    ○ Project    »    ○ Submission

Specify travel destination

Choose a country ▼

- Algeria
- Argentina
- Australia
- Austria
- Bahrain
- Belgium
- Bosnia Herzegovina
- Brazil
- Bulgaria
- Canada

Next

**SAP**  User Name ▼

← Requests(5) Details

Search	
Bratislava, Slovakia	Pending
2015.06.30 <span style="float: right;">Pending</span>	
Paris, France	Destination: Bratislava, Slovakia
2015.04.10 <span style="float: right;">Approved</span>	Rental start: 09/06/2015
	Rental end: 30/05/2014
	Project code: IMP.IDES
	Project name: IDES SAP Implementation
Düsseldorf, Germany	
2015.03.15 <span style="float: right;">Rejected</span>	

Next

# Development in SAP Web IDE

